



May 21, 2019

Re: Water Service Disruption – North Pointe Development Connection

Dear Water Customer:

The North Pointe Middle Entrance and Route 29 Improvements Project has created the need to schedule another temporary water shutdown of the water main serving your property. Faulconer Construction is now ready to make the second connection to the existing Rivanna Water and Sewer Authority (RWSA) water main along Route 29 North.

The work is scheduled to begin at 9:00 p.m. on **Tuesday, May 28, 2019**, and we anticipate that your water service will be restored by 6:00 a.m. on Wednesday, May 29th. However, should unforeseen problems arise, the disruption could be for a longer period of time. We encourage you to store water ahead of time and consider turning off the breaker that serves your water heater to prevent damage, should it drain. If your water heater is gas, you may want to contact your gas service provider for their recommendation. If we encounter any inclement weather, the work will be rescheduled for the night of Wednesday, May 29, 2019.

Any time your water service is disrupted, you may experience air in the line and discoloration of water. Should this occur, running the water for a short period of time normally clears the problem quickly. Personnel will be in the area to flush the main line as we put it back in service to try and minimize these affects. If any problems persist, please don't hesitate to contact me at 977-4511, Ext. 114.

We regret the inconvenience you will experience, and we appreciate your cooperation as we make the improvements to the water system.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeremy M. Lynn".

Jeremy M. Lynn, P.E.
Senior Civil Engineer

JML:dmg

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