



November 6, 2017

Re: Water Service Disruption – Brookwood Road

Dear Water Customer:

The Albemarle County Service Authority's (ACSA) Crozet Phase 3 Water Main Replacement Project has created the need to schedule a temporary water shutdown of the water main serving your property. The contractor is now ready to make a connection between the newly installed water main and the existing water main near the intersection of Brookwood Road and Jamestown Road.

The work is scheduled to begin at 9:00 a.m. on **Monday, November 13, 2017**, and we anticipate that your water service will be restored by 4:00 p.m. However, should unforeseen problems arise, the disruption could be for a longer period of time. We encourage you to store water ahead of time and consider turning off the breaker that serves your water heater to prevent damage, should it drain. If your water heater is gas, you may want to contact your gas service provider for their recommendation. If we encounter any inclement weather, the work will be rescheduled for Tuesday, November 14, 2017.

Any time your water service is disrupted, you may experience air in the line and discoloration of water. Should this occur, running the water for a short period of time normally clears the problem fairly quickly. Personnel will be in the area to flush the main line as we put it back in service to try and minimize these affects. If any problems persist, please don't hesitate to contact me at 977-4511, Ext. 114.

We regret the inconvenience you will experience and we appreciate your cooperation as we make the improvements to the water system.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeremy M. Lynn".

Jeremy M. Lynn, P.E.
Senior Civil Engineer

JML/dbh

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