



November 17, 2017

Dear ACSA Customer:

THANK YOU FOR CONSERVING!

We want to thank each and every one of you for your personal and business efforts to conserve water during our recent drought emergency. Through your many conserving actions, it allowed us to weather the drought until the fall rains finally arrived and filled the South Fork Rivanna Reservoir that we were most concerned about. We are continuing to fill over the fall and winter our other reservoirs in the system. You did help us make every drop count through your conservation efforts.

Now that the South Fork Rivanna Reservoir has remained full from the recent rains, we have lifted the Drought Warning water restrictions as of today. All the water restrictions have been rescinded.

We are hopeful that during the drought period you learned some new water conserving practices that you will continue, to both conserve water and save you money.

On the back of this letter are a number of water conserving measures that we would encourage you to practice; give them a try.

Sincerely,

A handwritten signature in black ink that reads "Gary O'Connell". The signature is fluid and cursive, with the first letters of each word being capitalized and prominent.

Gary O'Connell
Executive Director

WHAT DOES A 20% REDUCTION in water use look like?



AVERAGE DAILY USE

The average ACSA customer uses 134 gallons of water per day. Here are some easy ways to reduce water use. Find the right combination for you to reduce by 20% or 26.8 gallons a day.



INSTALL AERATORS ON BATHROOM FAUCETS

saves

1.2 GALLONS
per person/day



WASH ONLY FULL LOADS OF CLOTHES

saves

15-45 GALLONS
per load



TURN OFF WATER WHEN BRUSHING TEETH OR SHAVING

saves

10 GALLONS
per person/day



TAKE FIVE MINUTE SHOWERS INSTEAD OF 10 MINUTE SHOWERS

saves

12.5 GALLONS
with a water efficient showerhead



FILL THE BATHTUB HALFWAY OR LESS

saves

12 GALLONS
per person



INSTALL A WATER-EFFICIENT SHOWER HEAD

saves

1.2 GALLONS
per minute



OR

10 GALLONS
per average 10-minute shower



FIX LEAKY TOILETS

saves

30-50 GALLONS
per day/toilet



INSTALL A HIGH-EFFICIENCY TOILET (1.28 GALLON/FLUSH)

saves

19 GALLONS
per person/day



RUN DISHWASHER WHEN FULL INSTEAD OF HALF FULL

saves

5-15 GALLONS
per load

For more tips on reducing water use, visit serviceauthority.org!

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