



October 9, 2017

Re: Drought Warning – Immediate Attention Required

Dear Irrigation/Exclusion Customer:

As you may already know, a **Drought Warning** has been issued for the Charlottesville and Albemarle County region. The declaration of a Drought Warning is based on many factors, including current reservoir levels, stream flow data, historical weather information and future weather predictions. At this time, we are particularly concerned with the declining level of the South Fork Rivanna Reservoir, which is less than half full. **Demand from many sources could rapidly deplete our supply to a dangerously low level.**

The issuance of a Drought Warning results in a variety of mandatory water restrictions for all customers, both residential and commercial. **Mandatory** restrictions that relate to your account include:

- The use of outside, automatic irrigation systems is prohibited for established lawns, trees, plants, shrubs, and home gardens.

To ensure compliance, your exclusion meter will be read by ACSA personnel during the week of October 16, 2017 and is not to be operated until the Drought Warning is formally lifted. The ACSA advises you to contact your irrigation company prior to this date for information and instructions to prevent damage.

Consumption that registers on an exclusion meter after the date read by ACSA personnel shall result in a penalty charge of \$500.

We apologize for the inconvenience, and thank you in advance for your cooperation during this difficult water emergency.

Sincerely,

A handwritten signature in black ink that reads "Gary O'Connell". The signature is written in a cursive style with a large, stylized initial "G".

Gary O'Connell
Executive Director