

Toilet Rebates

WaterSense Labeled Toilet Rebate

In January 2025, Albemarle County Service Authority expanded its Toilet Rebate Program. ACSA residents are now eligible for up to a \$150 rebate for replacing toilets that use 1.6 gallons per flush (gpf) or higher with a [WaterSense](#) labeled toilet, maximum of 3 toilets (including the old toilet rebate program) per property. Toilets purchased after January 1, 2025, are eligible for this expanded rebate.

To Qualify for the WaterSense Labeled Rebate

- Be a utility customer of the ACSA.
- This property has not previously participated in either toilet rebate program more than 3 times.
- Replacing a toilet that uses 1.6 gallons per flush or more.
- Installing a new [WaterSense](#) labeled toilet (uses 1.28 gallons per flush or less). Check [WaterSense](#) toilets on the EPA's website.
- Provide us with sufficient information on the rebate form to verify the [WaterSense](#) status of your new toilet. You can verify its status at the [WaterSense product search page](#). If you are not sure if you are providing sufficient information, please visit the product search page before submitting your request form or contact the ACSA at 434-977-4511 option 3.
- Provide the ACSA a receipt for the purchase of the new [WaterSense](#) toilet along with a completed toilet rebate form (PDF). Rebates lacking this necessary product information will not be processed.

Note: Rebates are available for residential and commercial properties. Rebate programs are available on a first-come, first-serve basis. Funding and guidelines for these programs may be changed or discontinued at any time without notice.



Important Information Surrounding the Toilet Rebate Program

- The Toilet Rebate Program is a rebate of up to \$150 per toilet.
- Eligible toilets for the \$150 rebate (original rebate was \$100), must have been purchased after January 1, 2025.
- Any toilets purchased or installed before January 1, 2025, must meet the old toilet rebate program requirements (replacing an older generation toilet, have a home built prior to 1994, and purchased/installed the toilet between June 30, 2002, and December 31, 2024).
- We will rebate up to a maximum of 3 toilets per property including any rebate requests from the old toilet rebate program.
- To receive a rebate, you must send in a completed, signed application along with the purchase receipt for the new toilet.
- Rebates will be a check issued to the name listed under the utility account or property owner.
- As part of the program updates, we will no longer be picking up old toilets to dispose of them.

For more information about the [WaterSense](#) Toilet Rebate Program and other rebates and incentives that help you save water including Rain Barrel Rebates and Free Water Conservation Kits, please visit our website @ [serviceauthority.org](#)

Applying for this Rebate

- Email a completed Toilet Rebate Form to: toiletrebate@serviceauthority.org
- Mail a completed Toilet Rebate Form to:
Albemarle County Service Authority
168 Spotnap Road
Charlottesville, VA 22911
- Call 434-977-4511 opt. #3 and ask us to send a copy of the rebate form to you
- Pick up a form at the Administration window at ACSA



Albemarle County Service Authority Toilet Rebate Program

Single-Family Reference Sheet:

Toilet rebate eligibility checklist: (you must check ALL to be eligible)

- I am a utility customer of the ACSA.
- I am replacing a toilet that uses 1.6 gallons per flush or more.
- I am installing a new [WaterSense](#) labeled toilet (uses 1.28 gallons per flush or less). Check [WaterSense](#) toilets on the EPA's website ([LINK](#)).
- This property has not used the rebate program previously more than 3 times.

Important Information around Toilet Rebate Program:

- The Toilet Rebate Program is a rebate of up to \$150 per toilet.
- Eligible toilets for the \$150 rebate (original rebate was \$100) must have been purchased after January 1, 2025.
- Any toilets purchased before January 1, 2025, must meet the old toilet rebate program requirements (replacing toilet used 3+ gpf).
- The toilet rebate program is based on funding and may be discontinued at any time. Please feel free to contact us before submitting your application to find out if funding is still available.
- We will rebate up to a maximum of 3 toilets per property including any rebate requests of the old toilet rebate program.
- To receive a rebate, you must send in a completed, signed application along with the itemized purchase receipt for the new [WaterSense](#) toilet.
 - Rebates will be delivered through a check that will be issued to the name listed under the utility account or property owner.
 - As part of the new program updates, we will no longer be picking up old toilets to dispose of them.

Submit the completed application with the receipt to: (by email, mail or drop it off)
Albemarle County Service Authority • 168 Spotnap Road Charlottesville, VA 22911 •
(434) 977- 4511 • serviceauthority.org

Albemarle County Service Authority Toilet Rebate Program

Multi-Family Homes / Non-Residential Properties Toilet Rebate Program

Details:

- Rebate of up to \$100 per toilet or urinal (flush valve, tank-type, and/or waterless urinal). New toilets must be [WaterSense](#) labeled. Check [WaterSense](#) toilets on the EPA's website ([LINK](#)).
- There is a limit of 3 toilets and/or urinals per water account for Non-Residential properties.

Important Information around Toilet Rebate Program:

- Must be a utility customer of the ACSA.
- Must be replacing a toilet that uses 1.6 gallons per flush or more.
- Must be installing a new [WaterSense](#) labeled toilet (uses 1.28 gallons per flush or less). Check [WaterSense](#) toilets on the EPA's website ([LINK](#)).
- Eligible toilets for the expanded rebate must have been purchased after January 1, 2025. Any toilets purchased before January 1, 2025, must meet the old toilet rebate program requirements.
- To receive a rebate, you must send in a completed, signed application along with the itemized purchase receipt for the new toilet.
- Rebates will be delivered through a check and will be issued to the name listed under the utility account or property owner.
- The toilet rebate program is based on funding and may be discontinued at any time. Please feel free to contact us before submitting your application to find out if funding is still available.
- As part of the new program updates, we will no longer be picking up old toilets to dispose of them.

**Submit the completed application with the receipt to: (by email, mail or drop it off)
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