

Investing in our Water Future

Dear Customer,

ACSA's mission is to provide you with clean, safe, reliable water every day. Our recent Consumer Confidence Reports (available on our website) confirms that your drinking water meets or exceeds all state and federal standards—proof of our commitment to water quality.

Sustaining this level of service requires ongoing investment. Working alongside the Rivanna Water and Sewer Authority (RWSA)—our wholesale treatment provider—we are supporting \$561 million in critical upgrades over the next five years to maintain and improve our water and wastewater systems.

Because ACSA is responsible for 61% of RWSA's annual budget, and these charges make up 65% of our operating costs, the rising cost of these improvements impacts what we pay. For the coming fiscal year, RWSA's charges to ACSA are projected to increase by 18.9%.

To keep your rate adjustments as low as possible, we're applying our financial reserves to reduce the proposed average customer rate increase to 8.9%, beginning July 1, 2025 (Fiscal Year 2026). For the typical residential customer, that's about \$6.19 more per month—or 21 cents per day.

These investments are essential to continue delivering the safe, high-quality water and reliable service you expect. Thank you for your trust in ACSA.

Quin Lunsford

Quin Lunsford,
Executive Director, ACSA

Proposed ACSA FY '26 Water & Sewer Monthly User Rates

Rates and Charges	FY '25	FY '26
Service Charge	\$11.13	\$12.24
Volume Charge: Single-Family Residential (per 1,000 gallons)		
Level 1: Up to 3,000 gallons	\$5.95	\$6.55
Level 2: 3,001 to 6,000 gallons	\$11.93	\$13.12
Level 3: 6,001 to 9,000 gallons	\$17.88	\$19.67
Level 4: More than 9,000 gallons	\$23.86	\$26.25
Multi-Family/Non-Residential (per 1,000 gallons)	\$11.93	\$13.12
Sewer: All Users (per 1,000 gallons)	\$11.83	\$12.78

Combined Monthly Bill Comparison: Single-Family Residential, 3,000 Gallons

Greene County	\$103.00
City of Charlottesville	\$83.45
Waynesboro	\$72.94
ACSA Proposed Rate	\$70.23

ACSA System Obligations

The ACSA is obligated to provide our wholesale service provider, Rivanna Water and Sewer Authority (RWSA), with funding for essential infrastructure upgrades totaling \$561 million over the next five years.

Below are costs for RWSA's upgrades, which must be paid for by rate increases charged by the ACSA and other regional partners.



Crozet Water Supply Projects (Modifications to the Beaver Creek Reservoir Dam and Construction of a New Pump Station and Raw Water Piping):

\$82.4 million



Finished Water Storage/Transmission (Central Water Line and other various projects):

\$124.1 million



Moore's Creek Advanced Water Resource Recovery Facility (Wastewater):

\$78.8 million



Community Water Supply Plan (South Fork Rivanna Reservoir to Ragged Mountain Reservoir to Observatory WTP Pipeline and Improvements):

\$182.2 million

FY '26 RWSA

**cost increase
charged
to ACSA**

18.9%

ACSA's Use of Fund Reserves

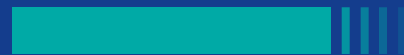


**FY '26 ACSA
Residential
Rate Increase**

8.9%

Average residential customer increase:
\$6.19 per month. 21¢ per day.

ACSA Obligations



% of ACSA's operating
budget allocated to
RWSA's charges

65%

ACSA Proposed Budget & Rates

Public Hearing:

Thursday, June 19th at 9:00 AM in the

ACSA Board Room

168 Spotnap Road, Charlottesville, VA 22911

Virtual: www.serviceauthority.org