

Investing in our Water Future

Dear ACSA Customer,

Every day the ACSA delivers water that meets or exceeds all state and federal quality standards. As confirmed in our recent Consumer Confidence Reports (available [on our website](#)), your drinking water continues to achieve high benchmarks for safety and reliability — something we work hard to ensure for every customer we serve.

Behind the scenes, delivering this level of service takes ongoing investment. In partnership with the Rivanna Water and Sewer Authority (RWSA), our wholesale treatment provider, the ACSA and the City of Charlottesville are investing \$604 million over the next five years in critical upgrades to strengthen our collective water and wastewater systems.

The ACSA funds 63% of RWSA's annual budget, and these charges account for 67% of our operating costs. As RWSA continues to invest in regional infrastructure, those costs are increasing and projected to rise by 15% in the coming fiscal year.

We work carefully to manage costs while continuing to maintain a reliable system. Beginning July 1, 2026 (Fiscal Year 2027), customer rates will increase by an average of 9.4%. For a typical residential customer, this represents about \$7.07 more per month — roughly 24 cents per day.

These investments strengthen the systems our community depends on every day and help ensure reliable, high-quality water service well into the future. Thank you for trusting us.

Quin Lunsford

Quin Lunsford,
Executive Director, ACSA

Proposed ACSA FY '27 Water & Sewer Monthly User Rates

Rates and Charges	FY '26	FY '27
Service Charge	\$12.24	\$14.32
Volume Charge: Single-Family Residential (per 1,000 gallons)		
Level 1: Up to 3,000 gallons	6.55	\$7.66
Level 2: 3,001 to 6,000 gallons	\$13.12	\$15.35
Level 3: 6,001 to 9,000 gallons	\$19.67	\$23.01
Level 4: More than 9,000 gallons	\$26.25	\$30.71
Multi-Family/Non-Residential (per 1,000 gallons)	\$13.12	\$15.35
Sewer: All Users (per 1,000 gallons)	\$12.78	\$13.16

Combined Monthly Bill Comparison: Single-Family Residential, 3,000 Gallons

Greene County	\$103.00
City of Charlottesville	\$93.89
ACSA Proposed Rate	\$76.78

ACSA System Obligations

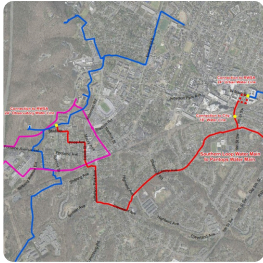
The ACSA is obligated to provide our wholesale service provider, Rivanna Water and Sewer Authority (RWSA), with funding for essential infrastructure upgrades totaling \$604 million over the next five years.

The RWSA projects and upgrades pictured below reflect our commitment to ensuring our community receives exemplary service now and in the future.



Crozet Water Supply Projects (Modifications to the Beaver Creek Reservoir Dam and Construction of a New Pump Station and Raw Water Piping):

\$100.0 million



Finished Water Storage/Transmission (Central Water Line and other various projects):

\$138.6 million



Moores Creek Advanced Water Resource Recovery Facility and Wastewater Interceptors and Pumping Stations (Wastewater):

\$128.6 million



Community Water Supply Plan (South Fork Rivanna Reservoir to Ragged Mountain Reservoir to Observatory WTP Pipeline and Improvements):

\$181.6 million

FY '27 RWSA

**cost increase
charged
to ACSA**

15.0%

**FY '27 ACSA
Residential
Rate Increase**

9.4%

Average residential customer increase:
\$7.07 per month. 24¢ per day.

ACSA Obligations



% of ACSA's operating
budget allocated to
RWSA's charges

67%

ACSA Proposed Budget & Rates

Public Hearing:

Thursday, June 18th at 9:00 AM in the
ACSA Board Room

168 Spotnap Road, Charlottesville, VA 22911

Virtual: www.serviceauthority.org