



Dear valued customers,

We're pleased to share several positive updates from ACSA. Our 2026 Consumer Confidence Reports (CCRs) are now available, reaffirming our commitment to delivering high-quality drinking water to the communities we serve. Thanks to the expertise of our team and our partnership with the Rivanna Water and Sewer Authority, your drinking water continues to meet or surpass all federal and state water quality requirements.

We are also investing in the future of our water and wastewater systems. From Crozet to Scottsville, infrastructure improvement projects are underway. These upgrades strengthen the reliability, resiliency and performance of the systems our customers depend on every day.

We appreciate the opportunity to serve you and remain dedicated to protecting and enhancing the essential infrastructure that supports our community.

Sincerely,

Quin Lunsford

Quin Lunsford, Executive Director



Infrastructure Improvements Underway in Briarwood

Customers in the Briarwood area may have noticed recent construction activity as the ACSA completed major water system improvements. The project replaced approximately 5,700 linear feet of aging PVC water main originally installed in the early 1980s. These upgrades were made after several water main breaks in recent years caused temporary service disruptions for nearby customers. Replacing older infrastructure strengthens the water system, reduces the potential for future breaks and supports more reliable service for the community.

As work wrapped up, roads within the project area were repaved to restore neighborhood streets following construction activities. The Briarwood water main replacement project is one of many infrastructure improvements the ACSA is making to help maintain dependable water service for customers across our service area.



Delivering Safe, Reliable Water: The 2026 Water Quality Reports Are Here

At the Albemarle County Service Authority, delivering clean, safe, reliable water is a responsibility we take seriously every day. Through regular testing, advanced treatment and ongoing system monitoring, we work in partnership with Rivanna Water and Sewer Authority (RWSA) to ensure your water continues to meet or exceed all federal and state safety standards.

The 2026 Water Quality Reports provide detailed information about drinking water across ACSA's four service areas, so that you can better understand exactly what's in your water — and just as importantly, what isn't.

Monitoring Today's Water Quality Challenges

In 2025 extensive PFAS testing showed no detectable PFAS compounds in treated water delivered to customers in any ACSA service area. Advanced treatment processes, including granular activated carbon (GAC) filtration, help protect water quality and reflect our ongoing commitment to safety, transparency and public health.

That commitment also extends to infrastructure. In 2024 we completed a comprehensive inventory confirming that 100% of ACSA-owned water service lines are lead free.

What's Included in My Report?

- Your water source and treatment process
- Water quality testing results
- Compliance with federal and state safety standards
- Ongoing efforts to protect water quality

How Can I Access My Report?

The complete 2026 reports for the Urban Area, Crozet, Scottsville and Red Hill service areas are available online at

<https://serviceauthority.org/water-quality/>.

To request a printed copy or ask questions, contact Environmental Compliance Supervisor Tim Brown at [434-977-4511](tel:434-977-4511), Ext. 119, or tbrown@serviceauthority.org.

How Can I Better Understand My Report?

Check out our blog post "The ACSA Releases 2026 Water Quality Reports: Behind the Scenes of Safe, Reliable Water" for an overview of what goes into our annual reports. You can access it at

<https://serviceauthority.org/2026-water-quality-reports-behind-the-scenes/>.