



Dear valued customers,

This season has reminded us just how important water is — and how much we can accomplish when our community works together. Drought watch conditions have required all of us to be more mindful about how we use water. Conservation can be challenging, but it has been encouraging to see our customers respond with care and a shared commitment to protecting this essential resource. Thank you for doing your part.



That same spirit of stewardship guides how the ACSA plans for the future. We're beginning a number of exciting capital improvement projects designed to strengthen Albemarle County's water and sewer infrastructure. We take seriously our responsibility to use every dollar wisely, making thoughtful investments that support safe, clean and reliable service today and for years to come. Read on for a look at some of the work ahead.

As always, thank you for your partnership and for the opportunity to serve you.

Sincerely,

Quin Lunsford

Quin Lunsford, Executive Director



Building A Stronger System for Tomorrow

What's a capital improvement project? It's an investment in the infrastructure and systems that make ACSA's reliable water and wastewater service possible.

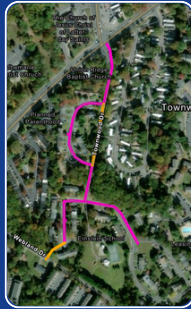
For FY 2027, ACSA has committed \$18.745 million for 23 projects — from upgrading water infrastructure and rehabilitating wastewater systems to improving our operations. Together these projects help us maintain reliable service today while preparing for the future. On the next page, you'll get a closer look at four of these investments in action.

TOWNWOOD WATER MAIN REPLACEMENT PROJECT

THE WORK: Replace PVC water mains installed in the early 1980s that have experienced several breaks and service disruptions in recent years.

THE BENEFIT: Improve reliability and reduce the risk of future water main breaks.

WHAT'S NEXT: Design is complete, the project has been advertised and we have signed a contract with Commonwealth Excavating. Construction will likely begin this fall.



SCOTTSVILLE PHASE 4A WATER MAIN REPLACEMENT

THE WORK: Replace undersized and deteriorating asbestos-cement and cast-iron water mains along James River Road, Warren Street and several Downtown Scottsville streets.

THE BENEFIT: Renew aging infrastructure to support more reliable water service for the Scottsville community.

WHAT'S NEXT: Design is complete, the project has been advertised and we will soon sign a contract with Concrete Foundations, Inc. Construction is expected to begin in October ahead of VDOT's 2027 paving schedule.



OLD FORGE WATER MAIN REPLACEMENT

THE WORK: Replace more than 60-year-old asbestos-cement water mains along Old Forge Road, Sturbridge Road and Whetstone Place.

THE BENEFIT: Increase fire hydrant coverage with additional fire hydrants installed as part of the project.

WHAT'S NEXT: Design is nearing completion with ACSA targeting a fall start for construction.

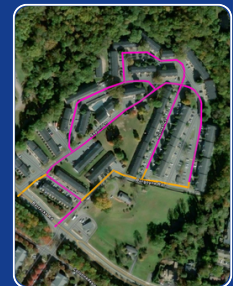


BARRACKS WEST WATER MAIN REPLACEMENT

THE WORK: Replace aging and undersized cast-iron and galvanized water mains dating to the late 1960s.

THE BENEFIT: Improve water service reliability and enhance fire protection for this multi-family community.

WHAT'S NEXT: Construction is nearing completion with final pavement restoration to follow.



Every capital improvement project is an investment in the future of our water and wastewater systems. Through careful planning and responsible use of customer dollars, we're strengthening the infrastructure our community depends on today and for generations to come. Want to see what else we're working on? To explore projects across ACSA's service area visit our [Capital Improvement Program Projects page](#).

DON'T MISS AN UPDATE!

A current phone number and email address help us reach you when it matters. Please take a moment to review your information. If you need to update anything, feel free to email custserv@serviceauthority.org.